

Troubleshooting the Compass Psychological Referral Form

Use a preferred browser like Google Chrome or Mozilla Firefox.

Using a preferred browser can enhance both the visual presentation and the overall performance of a specific site.

Clear the cache & cookies from your browser.

Clearing your browser history can help improve your browser performance by freeing up storage space and ensuring that you see the most updated version of a webpage. Directions here:

<https://support.google.com/accounts/answer/32050?hl=en&co=GENIE.Platform%3DDesktop>

<https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>

Fill blanks with n/a or “000-00-000”

Our forms have many required fields. This helps guarantee we receive all the information we need.

However, if something doesn't apply to your case, you can occasionally use n/ a or “00” for numbers. Please do so sparingly. You may also attach a blank document if needed on the last page.

File Uploads

Files and documents can be uploaded as jpg, png, pdf, doc, xlsx, zip or mp3 or mp4.

For further assistance or to schedule by phone, call Marly at 214-773-0152 or Cheryl at 214-773-0264